

## Quality and Environmental Policy

Ledil is a world leader in the design and manufacture of LED secondary optics. We offer our customers a superior customer experience by creating value through state of the art product development, high quality production, reliable deliveries and holistic customer service.

Our operational policy is based on the following:

- INNOVATION – Our R&D department designs and develops both customer specific and standard products depending on customer and production requirements.
- PRODUCTION – Our carefully selected production partners produce our products to the highest quality standards while enabling efficiency and flexibility.
- SUPPLY – We provide on-time deliveries to the right location, securing short delivery lead times through efficient warehousing and logistics.
- CUSTOMER SERVICE – We are dedicated to providing the best possible customer service in all areas of our business activities.

We strive to continuously improve customer satisfaction by developing of our products, operations and know-how. To achieve this, we continuously maintain and develop our quality management system which complies with ISO 9001:2015 requirements. Ledil products represent the cutting edge of what is available in the industry and are always designed to be safe to use regardless or the application.

Ledil products complement environmentally friendly values helping improve the energy efficiency of LED lighting even further. We aim to follow sustainable development principles in all our activities to reduce any negative environmental impact caused by the company's operations. Our environmental management system meets ISO14001:2015 requirements.

Our highly motivated and professional personnel are a cornerstone of our quality policy. We are committed to the continuous welfare and development of our employees and rigorously follow all occupational health and safety regulations.

Ledil is committed following all applicable environmental, safety, quality and business related laws and regulations.

Rami Huovinen

CEO